



OLDER ADULT HOUSING DIRECTORY

2021

City of Waterloo





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OVERVIEW

The City of Waterloo is home to a range of housing options for older adults. As an age-friendly city, Waterloo is a place where people of all ages thrive and grow. Our commitment to age friendliness is recognized by the World Health Organization (WHO).

The Mayor’s advisory committee for age-friendly Waterloo presents annual updates to City Council on their work with a recommended action plan for continuing to develop the city as a



Overview

sustainable, age-friendly community. One of these recommendations is to develop and publish an annual older adult housing directory. This 2021 edition is the seventh version of the directory.

In addition to basic information such as contact details, cost, number of units, unit sizes, and level of care, this directory also provides information about amenities provided at each location and in the surrounding neighbourhood.

Data was collected from the Region of Waterloo's Community Information Database, various seniors' living directories, the Waterloo Wellington Community Care Access Centre, individual residence websites, and one-on-one interviews with staff.

The following terms appear in this directory and may be unfamiliar to some readers:

Rent Geared-to-Income: Rent is subsidized and based on approximately 30% of a resident's income. To apply for a rent geared-to-income unit, visit www.regionofwaterloo.ca/chac.

Walk Score: A number between 0 and 100 that measures the walkability of any address. The higher the Walk Score, the easier it is to walk to nearby amenities. See www.walkscore.com for more details.

The City of Waterloo is committed to providing accessible formats and communication supports for persons with disabilities. If this directory would work better for you in a different format, please contact Community Services at 519-747-8733 or TTY at 1-866-786-3941.



INDEPENDENT LIVING







Independent Living

Beechwood Manor

305 Erb Street West

Phone	519-746-1560	Total units	37
Email	cathy@beechwoodmanor.ca	Rent geared-to-income units	0
Website	www.beechwoodmanor.ca	Wheelchair-accessible units	37

Unit sizes & cost

- Studio / Bachelor\$2,775 / month
- 1 Bedroom\$3,375 - \$3,925 / month
- 1 Bedroom with Den.\$3,750 - \$4,350 / month

Services provided

- Two meals provided in a common dining area
- Weekly housekeeping
- No personal care support

Health care

- 24-hour medical staff on-site
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 57/100 (Somewhat walkable)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone



Independent Living

Civitan Apartments

144 Erb Street East

Phone 519-886-2220
Email N/A
Website N/A

Total units 24
Rent geared-to-income units 0
Wheelchair-accessible units 0

Unit sizes & cost

Studio / Bachelor \$520 / month
1 Bedroom \$570 / month

Services provided

No meals provided
No housekeeping assistance
No personal care support

Health care

No medical staff on-site
 Support for visually impaired residents
 Support for hearing impaired residents
 Support for cognitively impaired residents
 Mental health support

Respite care

Respite care available

Getting around

Walk Score: 85/100 (Very walkable)
 GRT bus stop within 50m
 ION station within 300m

Amenities on-site

Smoke-free building
 Pet-friendly building
 Social/recreational activities
 Private transportation services
 Fitness centre / exercise classes
 Hair salon / barber
 Gift shop / tuck shop
 Religious services
 Library
 Swimming pool

Services within 500m

Health care
 Seniors' centre
 Food store
 Drug store
 Fitness centre
 Personal services
 Parks / green space
 Large commercial zone

Information not updated for 2021



Independent Living

The Court at Laurelwood

605 Laurelwood Drive

Phone	519-725-2442	Total units	117
Email	deborah.dewson@siennaliving.ca	Rent geared-to-income units	0
Website ...	www.courtatlaurelwood.com	Wheelchair-accessible units	3

Unit sizes & cost

Bachelor\$2,4402– \$3,607 / month
 1 Bedroom\$3,607 – \$4,456 / month
 2 Bedroom\$4,562 – \$5,251 / month

Services provided

Meals/snacks provided in common dining area
 Cable TV included
 Weekly housekeeping services included
 No personal care support
 24 Hr pendant included

Health care

- No medical staff on-site
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available
- Short term stays available

Getting around

Walk Score: 55/100 (Somewhat walkable)

- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone

Chartwell Clair Hills Retirement Residence

530 Columbia Street West

Phone 519-880-8444

Email

Website www.chartwell.com

Total units 100

Rent geared-to-income units 0

Wheelchair-accessible units 100

Unit sizes & cost

Studio / Bachelor \$4,220 / month

1 Bedroom \$5,245 / month

1 Bedroom plus Den \$5,830 / month

2 Bedroom \$6,395 / month

2 Bedroom plus Den \$7,090 / month

Services provided

Meals provided in a common dining area

Housekeeping services provided

24-hour personal care assistance available

Health care

24-hour medical staff on-site

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 48/100 (Car-dependent)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building

Pet-friendly building

Social/recreational activities

Private transportation services

Fitness centre / exercise classes

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool

Services within 500m

Health care

Seniors' centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

Large commercial zone



K-W Underhill Residential Home

127 Erb Street West

Phone 519-884-7160

Email underhillresidential@outlook.com

Website ... N/A

CHPI Support Housing Program

Total units 19

Rent geared-to-income units 21 beds

Wheelchair-accessible units 0

Apply through Paths List for males age 21 - 116

Unit sizes & cost

1 BedroomAs per Gov't subsidy

Services provided

Meals provided in a common dining area

Daily housekeeping services included

No personal care support

Medication support

Laundry support

Health care

No medical staff on-site

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 87/100 (Very walkable)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building

Pet-friendly building

Social/recreational activities (Apr 2016)

Private transportation services

Fitness centre / exercise classes

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool (rec centre across street)

Services within 500m

Health care

Seniors' centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

Large commercial zone



Luther Manor (St. John’s Senior Citizen’s Home)

100 Allen Street East

Phone	519-570-1371	Total units	81
Email	luthermanor@rogers.com	Rent geared-to-income units	46
Website	N/A	Wheelchair-accessible units	1

Unit sizes & cost

1 Bedroom \$804 / month

Services provided

- No meals provided
- No housekeeping assistance
- No personal care support

Health care

- No medical staff on-site
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 82/100 (Very walkable)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors’ centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone



Luther Village on the Park: Life Lease

139 Father David Bauer Drive

Phone 519-783-3710
Emailinfo@luthervillage.org
Websitewww.luthervillage.org

Total units 226
Rent geared-to-income units 0
Wheelchair-accessible units 226

Unit sizes & cost

1 Bedroom
2 Bedroom
3+ Bedroom
Life lease model: Market rate purchase price
Additional monthly fees

Services provided

Meals available at extra cost
No personal care service provided

Health care

Visiting doctor
 Support for visually impaired residents
 Support for hearing impaired residents
 Support for cognitively impaired residents
 Mental health support
Kinesiology
Activity Cordination

Respite care

Respite care available

Getting around

Walk Score: 67/100 (Somewhat walkable)
 GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free site
 Pet-friendly building
 Social/recreational activities
 Private transportation services
 Fitness centre / exercise classes
 Hair salon / barber
 Gift shop / tuck shop
 Religious services
 Library
 Swimming pool (hot tub/swirlpool)

Services within 500m

Health care
 Seniors' centre
 Food store
 Drug store
 Fitness centre
 Personal services
 Parks / green space
 Large commercial zone



Independent Living

My Owen Place

364 Erb Street West

Phone	519-893-5040	Total units	48
Email	myop@owengroup.ca	Rent geared-to-income units	12
Website	www.owenhomes.ca	Wheelchair-accessible units	5

Unit sizes & cost

- 1 Bedroom\$515.04 - 640.83 / month
- 2 Bedroom\$733.39 / month

Services provided

- No meals provided
- No housekeeping assistance
- No personal care support

Health care

- No medical staff on-site
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 59/100 (Somewhat walkable)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone

Parkwood Garden Homes - Independent

720 New Hampshire Street

Phone	519-885-0090 ext. 250	Total units	18
Email	twurdell@parkwoodmh.com	Rent geared-to-income units	0
Website	www.parkwoodmh.com	Wheelchair-accessible units	18

Unit sizes & cost

1 Bedroom

2 Bedroom

Right-to-occupy ownership model; residents determine selling price.

Services provided

No meals provided

No housekeeping assistance

No personal care support

Health care

No medical staff available

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 25/100 (Car-dependent)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building (in Garden Homes)

Pet-friendly homes

Social/recreational activities

Private transportation services

Fitness centre / exercise classes

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool

Services within 500m

Health care

Seniors' centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

Large commercial zone



Independent Living

Parkwood Suites - Independent

720 New Hampshire Street

Phone	519-885-0090 ext. 250	Total units	11
Email	twurdell@parkwoodmh.com	Rent geared-to-income units	0
Website	www.parkwoodmh.com	Wheelchair-accessible units	11

Unit sizes & cost

- 1 Bedroom\$1,764 / month
- 2 Bedroom\$2,356 – \$2980 / month

Services provided

- Meals in a common dining area at extra cost
- Housekeeping services available
- No personal care assistance available
- 24 hr emergency response provided

Health care

- 24-hour medical staff on-site
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 25/100 (Car-dependent)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building (Visitors only)
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone

Regina Street

335 Regina Street North

Phone 519-575-4400

Email N/A

Website

www.communityservices.regionofwaterloo.ca

(Housing tab)

Total units 61

Rent geared-to-income units 61

Wheelchair-accessible units 0

Unit sizes & cost

1 Bedroom Rent geared-to-income

Services provided

No meals provided

No housekeeping assistance

No personal care support

Health care

No medical staff on-site

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 77/100 (Very walkable)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building

Pet-friendly building

Social/recreational activities (limited)

Private transportation services

Fitness centre / exercise classes (gentle)

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool

Services within 500m

Health care

Seniors' centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

Large commercial zone

Information not updated for 2021



The Village at University Gates

250 Laurelwood Drive

Phone	519-904-0650	Total units	142
Email	debbie.jansen@schlegelvillages.com	Rent geared-to-income units	0
Website	www.schlegelvillages.com	Wheelchair-accessible units	142

Unit sizes & cost

Studio / Bachelor\$3,900 / month
 1 Bedroom\$4,450 - \$5,300 / month
 1 Bedroom plus Den\$4,950-\$5,300 /month
 2 Bedroom\$5,250 - \$5,700 / month
 2 Bedroom plus Den ..\$5,600 - \$5,700/ month

Services provided

Meals provided in a common dining area
 Housekeeping services provided
 24 hour personal care assistance available

Health care

24 hour medical staff on-site
 Support for visually impaired residents
 Support for hearing impaired residents
 Support for cognitively impaired residents
 Mental health support

Respite care

Respite care available

Getting around

Walk Score: 48/100 (Somewhat walkable)
 GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building
 Pet-friendly building
 Social/recreational activities
 Private transportation services
 Fitness centre / exercise classes
 Hair salon / barber
 Gift shop / tuck shop
 Religious services
 Library
 Swimming pool

Services within 500m

Health care
 Seniors' centre
 Food store
 Drug store
 Fitness centre
 Personal services
 Parks / green space
 Large commercial zone



Waterloo Heights

170 Erb Street West

Phone 519-886-3410

Email annamarie_crawford@srgroup.ca

Website www.srseniorsliving.ca

Total units 118

Rent geared-to-income units 0

Wheelchair-accessible units 0

Unit sizes & cost

Studio / Bachelor \$3,775 / month

1 Bedroom \$4,480-4,680 / month

2 Bedroom \$4,790-4,845 / month

3 Bedroom \$5,120 / month

Services provided

Meals provided in a common dining area

Housekeeping services provided

No personal care support

Health care

No medical staff on-site

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 80/100 (Very walkable)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building

Pet-friendly building

Social/recreational activities

Private transportation services

Fitness centre / exercise classes

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool

Services within 500m

Health care

Seniors' centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

Large commercial zone





Independent Living

Menno Homes Inc.

27 George Street

Phone 519-653-1557

Email dm@citycorp.ca

Website N/A

Total units 46

Rent geared-to-income units 13

Wheelchair-accessible units 0

Unit sizes & cost

1 Bedroom \$770 / month

2 Bedroom \$858/ month

Services provided

No meals provided

No housekeeping assistance

No personal care support

Health care

No medical staff on-site

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 97/100 (Walker’s paradise)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Pet-friendly building

Smoke-free building

Pet-friendly building

Social/recreational activities

Private transportation services

Fitness centre / exercise classes

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool

Services within 500m

Health care

Seniors’ centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

Large commercial zone



Woodland Terrace

302 Erb Street West

Phone 519-886-1341

Email N/A

Website N/A

Total units 60

Rent geared-to-income units 0

Wheelchair-accessible units 60

Unit sizes & cost

1 Bedroom \$750 – \$800 / month

2 Bedroom \$800 – \$850 / month

Services provided

No meals provided

No housekeeping assistance

No personal care support

Health care

No medical staff on-site

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 57/100 (Somewhat walkable)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building

Pet-friendly building

Social/recreational activities

Private transportation services

Fitness centre / exercise classes

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool

Services within 500m

Health care

Seniors' centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

Large commercial zone



SUPPORTIVE & ASSISTED LIVING





Beechwood Manor

305 Erb Street West

Phone	519-746-1560	Total units	45
Email	cathy@beechwoodmanor.ca	Rent geared-to-income units	0
Website	www.beechwoodmanor.ca	Wheelchair-accessible units	45

Unit sizes & cost

303 sq. ft.....\$3,400 - \$3,550 / month

525 sq. ft.....\$4,400 – \$4,500 / month

Amenities on-site

- Treatment
- Three meals in a common dining room
- Weekly housekeeping services
- Medication administration
- Weekly Laundry

Health care

- 24-hour on-site medical staff
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 57/100 (Somewhat walkable)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone

Chartwell Clair Hills Retirement Residence

530 Columbia Street West

Phone	519-880-8444	Total units	20
Email		Rent geared-to-income units	0
Website	www.chartwell.com	Wheelchair-accessible units	20

Unit sizes & cost

Studio / Bachelor \$5,695 / month
 1 Bedroom \$6,885 / month

Amenities on-site

Meals provided in a common dining area
 Weekly housekeeping services included
 Daily housekeeping at additional cost
 24-hour personal care assistance

Health care

- 24-hour on-site medical staff
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 48/100 (Car-dependent)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone



Luther Village on the Park: Sunshine Centre

141 Father David Bauer Drive

Phone 519-783-3710

Email lvpsales@luthervillage.org
info@luthervillage.org

Total units 148

Rent geared-to-income units 0

Wheelchair-accessible units 148

Unit sizes & cost

Studio / Bachelor \$3,400+ / month

1 Bedroom \$4,000+ / month

2 Bedroom \$5,600+ / month

Amenities on-site

Meals provided in a common dining area

Weekly housekeeping services included

Personal care assistance included

Health care

Visiting doctor; 24-hour on-site medical staff

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 67/100 (Somewhat walkable)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building

Pet-friendly building

Social/recreational activities

Private transportation services

Fitness centre / exercise classes

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool

Services within 500m

Health care

Seniors' centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

Large commercial zone

Parkwood Suites – Assisted Living

720 New Hampshire Street

Phone	519-885-0090 ext. 250	Total units	55
Email	twurdell@parkwoodmh.com	Rent geared-to-income units	0
Website	www.parkwoodmh.com	Wheelchair-accessible units	55

Unit sizes & cost

Studio.....\$3,372 / month
 1 Bedroom.....\$4,376 - \$5,552 / month

Amenities on-site

3 Meals provided in a common dining area
 Housekeeping/laundry assistance included
 Medication admin included
 One Shower/week included
 Personal care assistance available for fee
 24-hour emergency response provided

Health care

- 24-hour on-site medical staff
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

Walk Score: 25/100 (Car-dependent)

- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building (visitors only)
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone

Parkwood Suites – Supportive Living

720 New Hampshire Street

Phone	519-885-0090 ext. 250	Total units	11
Email	twurdell@parkwoodmh.com	Rent geared-to-income units	0
Website	www.parkwoodmh.com	Wheelchair-accessible units	11

Unit sizes & cost

- 1 Bedroom \$3,905 / month
- 2 Bedroom \$4,627 - \$5,664/ month

Services provided

- Meals twice daily
- Housekeeping & laundry weekly
- Medication admin for fee
- Personal care assistance available for fee
- 24-hour emergency response provided

Health care

- 24-hour on-site medical staff
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 25/100 (Car-dependent)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building (visitors only)
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone

Terrace on the Square

100 Caroline Street South

Phone	519-749-2888	Total units	84
Email	info@chartwell.com	Rent geared-to-income units	0
Website ...	www.chartwell.com/retirement-homes/chartwell-terrace-on-the-square-retirement-residence	Wheelchair-accessible units	84

Unit sizes & cost

Studio / Bachelor\$3,592 / month
 1 Bedroom\$5,817 / month

Amenities on-site

Meals provided in a common dining area
 Full housekeeping and laundry services
 24 hr personal care assistance by registered staff

Health care

- 24-hour on-site medical staff
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 92/100 (Walker's paradise)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone





Supportive & Assisted Living

The Westhill

25 Westhill Drive

Phone	519-725-0525	Total units	117
Email	yvonne.seguin@westhill.sifton.com	Rent geared-to-income units	0
Website ...	westhill.sifton.com	Wheelchair-accessible units	117

Unit sizes & cost

- Studio / Bachelor\$3,595 / month
- 1 Bedroom\$4,110- \$4,555 / month
- 2 Bedroom\$5,950 - \$6,210 / month

Amenities on-site

- Meals provided in a common dining area
- Daily housekeeping services provided
- Personal care assistance available at extra cost

Health care

- Visiting doctor; 24-hour on-site medical staff
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 57/100 (Somewhat walkable)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone



The Village at University Gates

250 Laurelwood Drive

Phone	519-904-0650	Total units	87
Email	debbie.jansen@schlegelvillages.com	Rent geared-to-income units	0
Website	www.schlegelvillages.com	Wheelchair-accessible units	87

Unit sizes & cost

Studio / Bachelor\$4,175 - \$5,825 / month
 1 Bedroom\$5,500 - \$7,050 / month

Amenities on-site

Meals provided in a common dining area
 Weekly housekeeping services included
 Daily housekeeping at additional cost
 24 hour personal care assistance

Health care

- 24 hour medical staff on-site
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 48/100 (Somewhat walkable)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone





LONG-TERM CARE HOMES







Long-Term Care Homes

Columbia Forest

650 Mountain Maple Avenue

Phone 519-884-4480

Total units 156

Email columbiaforest@reveraliving.com

Wheelchair-accessible units 156

Website ... www.reveraliving.com

Unit sizes & cost

Studio / BachelorCost set by MOHLTC

1 BedroomCost set by MOHLTC

Amenities on-site

Meals provided in a common dining area

Housekeeping services provided

24-hour personal care assistance provided

Health care

24-hour on-site medical staff

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 10/100 (Car-dependent)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building

Pet-friendly building

Social/recreational activities

Private transportation services

Fitness centre / exercise classes

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool

Services within 500m

Health care

Seniors' centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

Large commercial zone



Long-Term Care Homes

Parkwood Mennonite Home

726 New Hampshire Street

Phone	519-885-4810	Total units	96
Email	office@parkwoodmh.com	Wheelchair-accessible units	96
Website	www.parkwoodmh.com		

Unit sizes & cost

BasicCost set by MOHLTC
 PrivateCost set by MOHLTC

Amenities on-site

Meals provided in a common dining area
 Housekeeping services provided
 24-hour personal care assistance provided

Health care

- 24-hour on-site medical staff
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 25/100 (Car-dependent)
- GRT bus stop within 50m
- ION station within 300m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / exercise classes
- Hair salon / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone



Long-Term Care Homes

Pinehaven Nursing Home

229 Lexington Road

Phone	519-885-0255	Total units	84
Email	luke.denomme@schlegelvillages.com	Wheelchair-accessible units	84
Website	www.schlegelvillages.com		

Unit sizes & cost

1 BedroomCost set by MOHLTC

Amenities on-site

Meals provided in a common dining area
 Daily housekeeping services provided
 24-hour personal care assistance provided

Health care

- 24-hour on-site medical staff
- Support for visually impaired residents
- Support for hearing impaired residents
- Support for cognitively impaired residents
- Mental health support

Respite care

- Respite care available

Getting around

- Walk Score: 55/100 (Somewhat walkable)
- GRT bus stop within 50m
 - ION station within 100m

Amenities on-site

- Smoke-free building
- Pet-friendly building
- Social/recreational activities
- Private transportation services
- Fitness centre / **exercise classes**
- Hair salon** / barber
- Gift shop / tuck shop
- Religious services
- Library
- Swimming pool

Services within 500m

- Health care
- Seniors' centre
- Food store
- Drug store
- Fitness centre
- Personal services
- Parks / green space
- Large commercial zone

Information not updated for 2021



Long-Term Care Homes

The Village at University Gates

250 Laurelwood Drive

Phone 519-904-0650

Email administration.ug@schlegelvillages.com

Website www.schlegelvillages.com

Total units 192

Rent geared-to-income units 72

Wheelchair-accessible units 192

Unit sizes & cost

Private/Semi-Private ..Cost set by MOHLTC

Amenities on-site

Meals provided in a common dining area

Daily housekeeping services provided

24 hour personal care assistance provided

Health care

24 hour medical staff on-site

Support for visually impaired residents

Support for hearing impaired residents

Support for cognitively impaired residents

Mental health support

Respite care

Respite care available

Getting around

Walk Score: 48/100 (Somewhat walkable)

GRT bus stop within 50m

ION station within 300m

Amenities on-site

Smoke-free building

Pet-friendly building

Social/recreational activities

Private transportation services

Fitness centre / exercise classes

Hair salon / barber

Gift shop / tuck shop

Religious services

Library

Swimming pool

Services within 500m

Health care

Seniors' centre

Food store

Drug store

Fitness centre

Personal services

Parks / green space

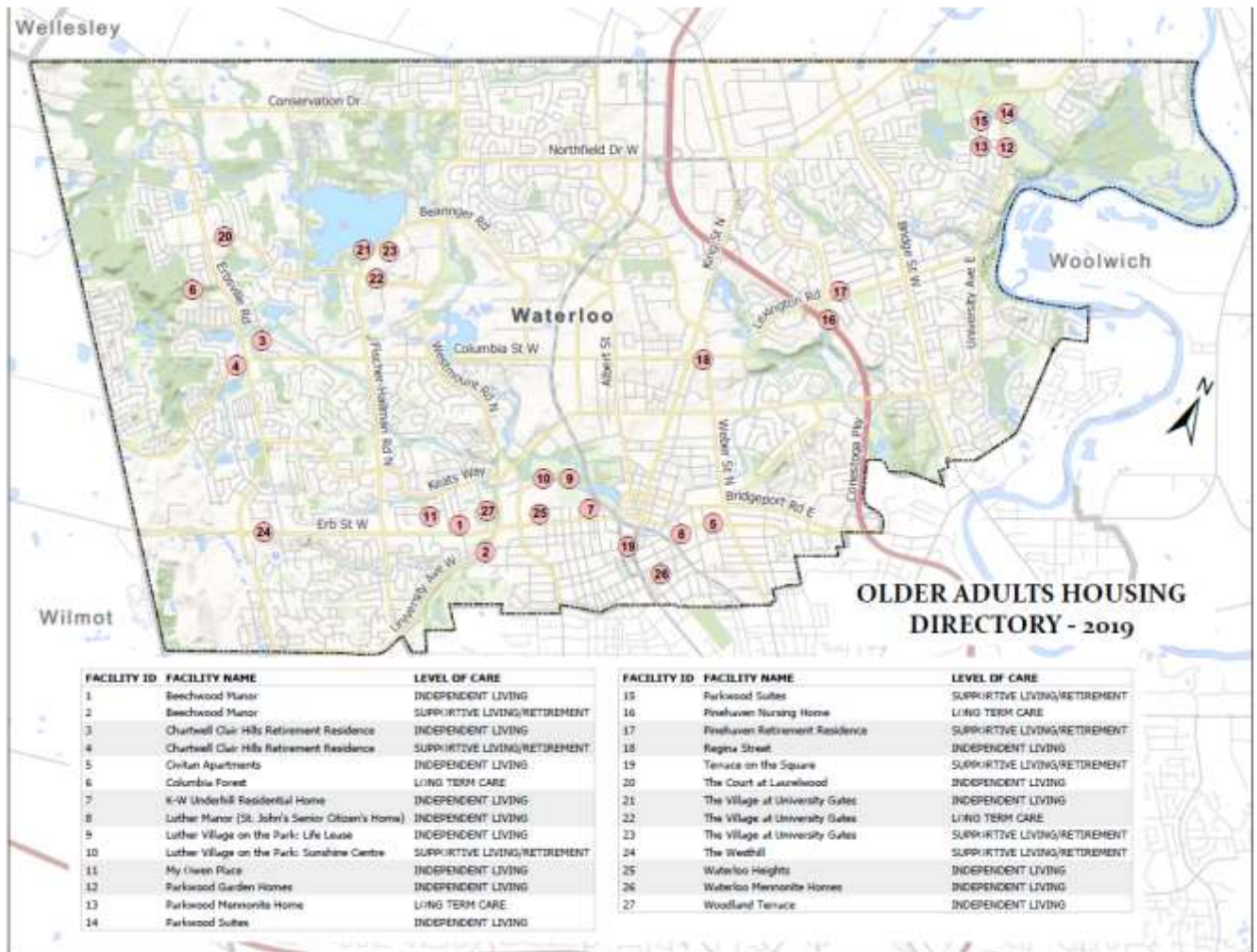
Large commercial zone

APPENDIX A: OLDER ADULTS HOUSING MAP

Beechwood Manor	305 Erb St. W.
Civitan Apartments	144 Erb St. E.
Clair Hills Retirement Community	530 Columbia St. W.
Chartwell Columbia Forest	650 Mountain Maple Ave.
K-W Underhill Residential Home	127 Erb St. W.
Luther Manor	100 Allen St. E.
Luther Village on the Park	139 Father David Bauer Dr.
My Owen Place	364 Erb St. W.
Parkwood Mennonite Home & Suites	720 & 726 New Hampshire St.
Pinehaven Nursing Home	229 Lexington Rd.
Regina St.	335 Regina St. N.
Terrace on the Square	100 Caroline St. S.
The Court at Laurelwood (Baybridge)	605 Laurelwood Dr.
The Village at University Gates	250 Laurelwood Drive
The Westhill	25 Westhill Dr.
Waterloo Heights	170 Erb St. W.
Waterloo Mennonite Homes	27 George St.
Woodland Terrace	302 Erb St. W.



OLDER ADULTS HOUSING DIRECTORY 2021



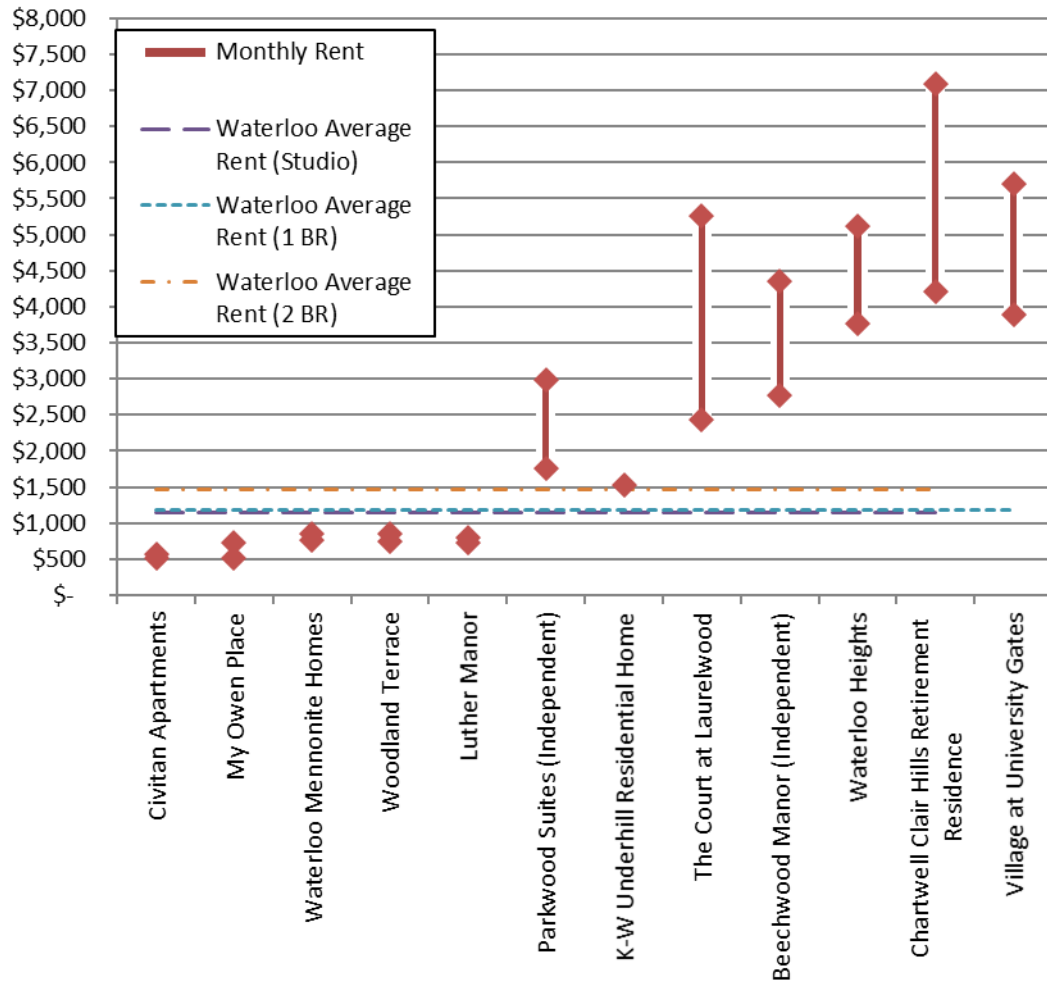
APPENDIX B: QUICK COMPARISON CHART

	Beechwood Manor (Assisted)	Beechwood Manor (Independent)	Civitan Apartments	Clair Hills Retirement Community (Assisted)	Clair Hills Retirement Community (Independent)	Columbia Forest	The Court at Laurelwood	K-W Underhill Residential Home	Luther Manor	Luther Village on the Park: Life Lease	Luther Village on the Park: Sunshine Centre	My Owen Place	Parkwood Garden Homes (Independent)	Parkwood Suites (Independent)	Parkwood Suites (Assisted)	Parkwood Suites (Supportive Living)	Parkwood Mennonite Home (LTC)	Pinehaven Nursing Home	Regina Street	Terrace on the Square	The Westhill	The Village at University Gates Independent	The Village at University Gates (Supportive & Assisted)	The Village at University Gates (Long Term)	Waterloo Heights	Waterloo Mennonite Homes	Woodland Terrace
Level of care																											
Independent Living																											
Supportive & Assisted Living	•			•																							
Long Term Care						•												•									
Respite Care				•	•		•			•	•									•	•						
Bed data																											
Number of units	36	36	24	20	100	156	117	30	79	225	148	48	18	11	56	11	96	84	61	89	117	142	87	192	118	46	60
Rent geared-to-income units	0	0	0	0	0	0	0	30	63	0	0	12	0	0	0	0	0	0	61	0	0	0	0	0	0	12	0
Barrier-free accessible units	0	0	0	20	100	156	3	0	3	225	148	5	18	11	56	11	96	84	0	9	117	142	87	192	0	0	60
Unit sizes																											
Studio / Bachelor	•	•	•	•	•	•	•				•						•			•	•	•	•		•		
1 Bedroom		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•
2 Bedroom		•			•		•			•	•	•	•	•	•	•					•	•				•	•
3+ Bedroom										•																	
Unit styles																											
Private	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Semi-private						•	•								•		•	•							•		
Services provided																											
Meals available for purchase										•					•												
Meal preparation assistance available																											
Meals provided in a common dining area	•	•		•	•	•	•	•			•			•	•	•	•	•		•	•	•	•	•	•	•	
Housekeeping assistance available				•						•					•												
Housekeeping services provided	•	•		•	•	•	•	•			•					•	•	•		•	•	•	•	•	•	•	
Personal care assistance available											•				•	•					•						
24-hour personal care assistance				•	•	•											•	•		•		•	•	•	•		

	Beechwood Manor (Assisted)	Beechwood Manor (Independent)	Civitan Apartments	Clair Hills Retirement Community (Assisted)	Clair Hills Retirement Community (Independent)	Columbia Forest	The Court at Laurelwood	K-W Underhill Residential Home	Luther Manor	Luther Village on the Park: Life Lease	Luther Village on the Park: Sunshine Centre	My Owen Place	Parkwood Garden Homes (Independent)	Parkwood Suites (Independent)	Parkwood Suites (Assisted)	Parkwood Suites (Supportive Living)	Parkwood Mennonite Home (LTC)	Pinehaven Nursing Home	Regina Street	Terrace on the Square	The Westhill						Waterloo Heights	Waterloo Mennonite Homes	Woodland Terrace
Health care																													
Visiting doctor																													
24-hour medical staff on site	•	•		•	•	•				•			•	•	•	•	•			•	•	•	•	•	•				
Support for visually-impaired residents	•			•	•	•				•					•		•	•			•	•	•	•	•				
Support for hearing impaired residents	•			•	•	•				•	•				•		•	•			•	•	•	•	•				
Support for cognitively impaired residents				•	•	•				•					•		•	•			•	•	•	•	•				
Medication Administration	•								•						•														
Mental health support				•	•	•					•				•		•	•			•	•	•	•	•				
Amenities on-site																													
Smoke free building	•	•		•	•	•	•	•	•	•	•	•	•	•	•		•	•			•	•	•	•	•	•	•	•	•
Pet friendly building	•	•		•	•	•	•		•	•	•	•	•				•	•			•	•	•	•	•	•			
Social/recreational activities	•	•		•	•	•	•	•		•	•		•	•	•	•	•	•			•	•	•	•	•	•	•	•	•
Private transportation services				•	•	•	•			•	•										•	•					•		
Fitness centre / exercise classes	•	•		•	•	•	•						•	•	•	•	•	•			•	•	•	•	•	•	•	•	•
Hair salon / barber	•	•		•	•	•	•		•	•	•		•	•	•	•	•	•			•	•	•	•	•	•	•	•	•
Gift shop / tuck shop				•	•	•	•	•		•	•										•	•	•	•	•	•			
Religious services	•	•		•	•	•	•			•	•		•	•	•	•	•	•			•	•	•	•	•	•	•	•	•
Library	•	•		•	•	•	•		•	•	•		•	•	•	•	•	•			•	•	•	•	•	•			•
Swimming pool				•	•					•	•		•	•	•	•	•	•											
Services within 500m																													
Health care							•			•	•										•	•	•	•	•	•	•	•	•
Seniors' centre	•	•																			•	•	•	•	•	•	•	•	•
Food store	•	•	•				•	•		•	•	•						•			•	•	•	•	•	•	•	•	•
Drug store		•	•				•	•	•	•	•	•									•	•	•	•	•	•	•	•	•
Fitness centre								•		•	•	•	•	•	•	•	•	•			•	•	•	•	•	•	•	•	•
Personal services			•				•	•	•	•	•										•	•	•	•	•	•	•	•	•
Parks / green space	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	•	•	•	•
Large commercial zone			•				•	•	•	•	•	•									•	•	•	•	•	•	•	•	•
Getting around																													
Walk Score (0-100)	57	57	85	48	48	10	55	87	82	71	71	59	25	25	25	25	25	55	77	92	57	48	48	48	48	80	90	57	
Public transit stop within 50m	•	•	•	•	•		•	•		•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•
ION Rapid Transit within 100m										•	•									•								•	

APPENDIX C: COST COMPARISON

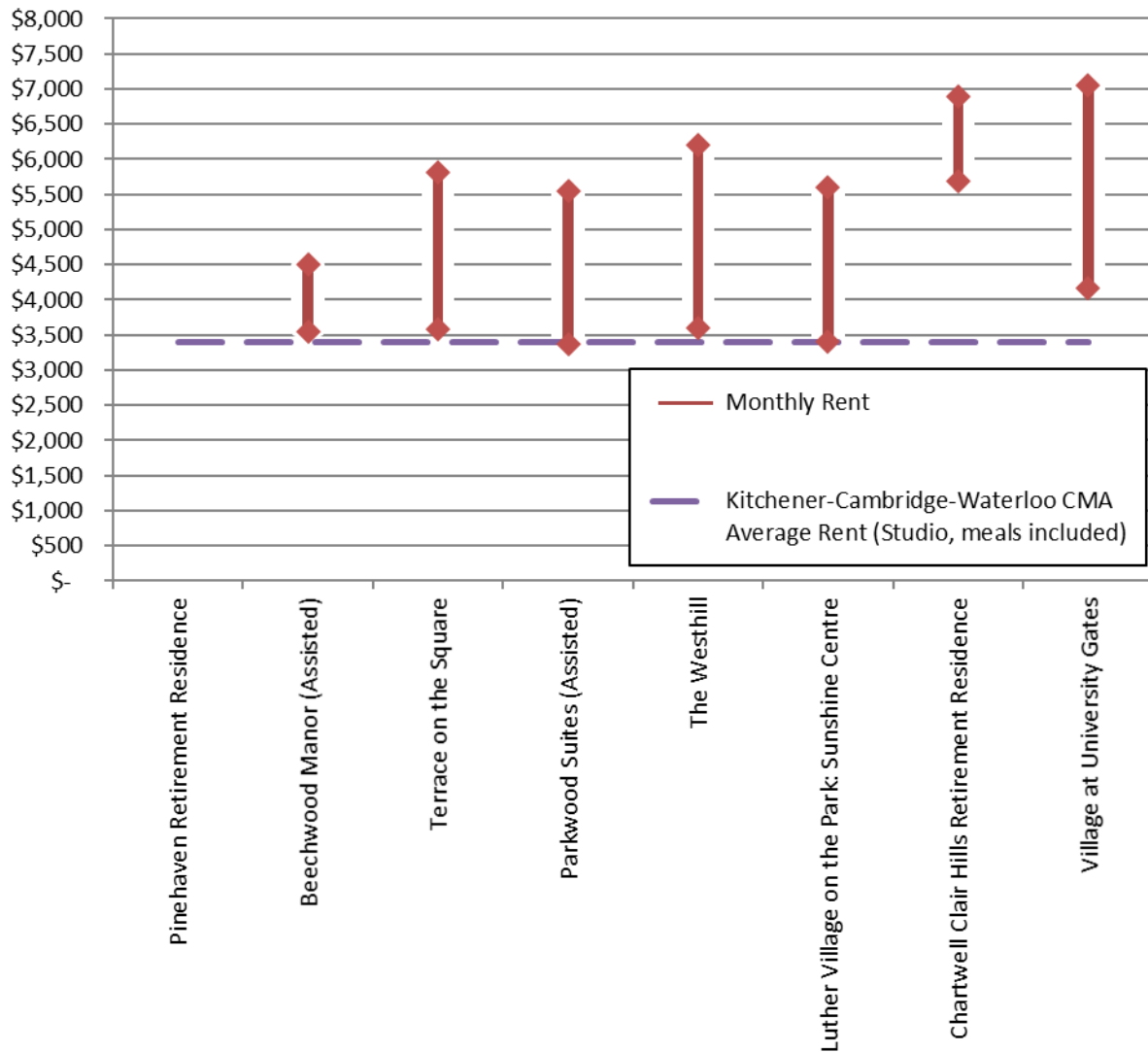
Independent Living



Notes:

- **Average Rent** figures indicate average rents in 2020 within the City of Waterloo.
Source: Canada Mortgage and Housing Corporation, 2020 Rental Market Report for Kitchener and Guelph CMAs, Table 1.1.2 "Private Apartment Average Rents"
- **Luther Village on the Park (page 13)** has not been included because residents purchase their units through a life lease model.
- **Parkwood Garden Homes (page 15)** has not been included because residents purchase their units through a right-to-occupy ownership model.
- **Regina Street (page 17)** has not been included because all units operate on a Rent Geared-to-Income model.
- **K-W Underhill (page 11)** has not been included because all units operate on a Rent Geared-to-Income model.
- **Pinehaven Nursing Home (page 34)** has not be included because their unit rates are set by MOHLTC

Supportive & Assisted Living



Note:

- Average Rent** indicates the average rent in 2020 for bachelor/studio units and private rooms where meals are included in rent, within the Kitchener-Cambridge-Waterloo CMA.

Source: Canada Mortgage and Housing Corporation, 2019 Senior's Housing Report, Table 3.1 "Average Rent (\$) of Standard Spaces by Unit Type"

APPENDIX D: OTHER RESOURCES

Waterloo Wellington Community Care Access Centre

The Waterloo Wellington CCAC can provide you with information about Long-term Care Options if it becomes too difficult for you to live independently at home.

Phone 310-2222 (CCAC)

Websites www.healthcareathome.ca/www
www.wwehealthline.ca

Address 141 Weber Street South,
Waterloo, ON N2J 2A9

Region of Waterloo Affordable Community Housing

Affordable Community Housing gives individuals and families with low- to moderate-income households the opportunity to rent a housing unit at a lower cost.

Phone 519-575-4833

Website www.regionofwaterloo.ca/chac

Address 235 King Street, 6th Floor,
Kitchener, ON N2G 4N5

Ontario Association of Non-Profit Homes & Services for Seniors

OANHSS is a provincial organization that represents not-for-profit providers of long term care, services and housing for seniors.

Phone 905-851-8821

Website <http://oanhssimisdev.etchosting.ca/oanhss>

Address 7050 Weston Road, Suite 700,
Woodbridge, ON L4L 8G7

Ontario Retirement Communities Association

The Ontario Retirement Communities Association (ORCA) represents operators of retirement residences in Ontario.

Phone 1-888-263-5556

Website www.orcaretirement.com

Address 2401 Bristol Circle, Suite 202,
Oakville, ON L6H 5SP

Ontario Long Term Care Association (OLTCA)

OLTCA represents private, not-for-profit, charitable and municipal long term care operators regulated by the Ontario Ministry of Health and Long-term Care.

Phone 647-256-3490

Website www.oltca.com

Address 425 University Avenue, Suite
500, Toronto, ON M5G 1T6



