

# Child and Parent Place aims to

- ✓ help ease the tensions of access
- ✓ reduce opportunities for children to be subjected to conflict at the time of access
- ✓ provide an environment that is non-stigmatizing and accessible, where all families feel welcome

## OVERALL GOAL



To provide a safe, non-threatening, child-focused, neutral environment for visits and exchanges between children and non-custodial parties where there is a concern for the safety of the child and/or the adults.

In 2019 (January 1 - December 31):

- 648 visits were held
- 70 exchanges occurred
- 346 adults visited the centres
- 112 children visited the centres

Top 3 reasons why clients leave service

- 1 New unsupervised access arrangement has been made
- 2 Failure of the noncustodial party to comply with service agreement
- 3 Failure of both parties to complete intake

### Most referrals come from court

...while some come from community agencies and self-referrals

### Delays in accessing service

This is mostly due to third parties, waiting for screening to ensure that clients are safe to be in a group access setting

**80%** of parents are satisfied with CAPP services

**87%** of parents felt that their child was exposed to less conflict between caregiver parties since starting visits or exchanges

"Our family appreciates the safe & respectful environment & staff." ~Parent